

# Motorola Business Two-Way Radios for



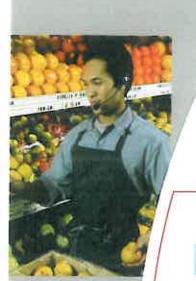
- Empower emplayees to accomplish more in loss time

- \* Increase overall service and satisfaction
- Save maney menthly over alternative technologies





# IMPROVING EFFICIENCY AND CUSTOMER SERVICE.



Recommended for:

Cashiers

· Supervisors

· Office clerks

· Order fillers

· Stock clerks

· Customer service

· Purchasing managers

· Warehouse personnel Delivery personnel Security quards Cooks and food preparation workers

· Baggers

 Store managers · Maintenance

Enhancing efficiency and productivity are priorities in the grocery business. Economical and easy to use, Motorola business twoway radios and headsets help you improve customer service by keeping your staff in constant contact—from store managers and cashiers to receiving personnel and stock clerks.

Offered in a range of options, Motorola business two-way radios provide convenient communications solutions that eliminate wasted time and inefficient processes with 1-to-1, group, or external communications at the touch of a button. Motorola stands for 75 years of innovation and quality-good reasons why independent grocers, supermarkets, and national chains choose Motorola business two-way radios.

#### THE GROCERY STORE WORKPLACE **PROVIDES MANY CHALLENGES**

The need for faster, more responsive service.

Labor-intensive jobs with high turnover

Intense competition, deflationary pressures

Customers want a pleasant shopping experience

Thin profit margins

Establishment must be clean and well organized

\* First Research Industry Profiles, 2004

#### **MOTOROLA BUSINESS TWO-WAY RADIOS PROVIDE** THE SOLUTIONS

Sales clerks can quickly contact in store or stock personnel for price checks, restocks, or cleanups.

Lightweight, easy-to-use radios clip right on to employees' belts, freeing them to restock, unload, and clean up

Employees are more productive and responsive. Accelerates restocking and merchandise flow.

Business two-way radios eliminate the noise and distraction of paging systems

improved communication helps grocers achieve efficiencies in purchasing and distribution.

Employees can call for help immediately for clean-ups and re-stocks

**KEEP YOUR STAFF CONNECTED** AND YOUR CUSTOMERS SATISFIED. **EVERYONE BENEFITS FROM MOTOROLA BUSINESS** 

#### A Motorola business two-way radio can pay for itself in less than 2 months.

If each employee saves 5 minutes per hour, watch your savings multiply

Hourly rate including benefits	Each radio pays for itself in	Annual savings for a 10-person crew
\$8 per hour	59 days	\$14,000
\$12 per hour	40 days	\$21,000
\$24 per hour	20 days	\$42,000

<sup>\*</sup> Based on calculations using MSRP of \$319 for the XU2100 radio and on the hypothetical hourly wages of a grocery employee

TWO-WAY RADIOS.

### Freight, stock, and material workers Demonstrators and product promoters

## NO CONTRACTS, NO MONTHLY FEES, NO PER-CALL CHARGES.













XTN Series Business Two-Way Radio

# MOTOROLA BUSINESS TWO-WAY RADIOS. DESIGNED FOR TODAY'S GROCERY STORE WORKPLACE.

#### Lightweight Durability

Weighing just ounces, Motorola business two-way radios are designed to be lightweight and comfortable for grocery store personnel to wear The Motorola XTN Series meets military specifications for high resistance to dust, moisture, shock, and vibration

#### **Business-Exclusive Frequencies**

Motorola business two-way radios operate on business-exclusive frequencies so that staff can rely on a clear signal without interference (FCC license is required for use). The XTN Series offers 27 VHF and 56 UHF frequencies with 121 codes including 83 digital private line codes.

#### Advanced Voice Activation (VOX)

Cashiers, stock clerks, and receiving personnel will enjoy the convenience of hands-free operation when used with optional accessories.

#### Long Lasting Battery Life

A rechargeable NiMH battery provides more than enough use for a standard work shift. The XTN Series also features a battery gauge for monitoring battery life.

#### **Convenient Charging**

Easy-to-use, drop-in chargers (single- or multi-unit chargers) keep radios charged, ready, and centrally located.

#### **Keypad Lock**

Helps prevent settings from being accidentally changed, minimizing unnecessary downtime.

#### Call Tones/VibraCall Alert

Call tones alert users to incoming transmissions to get their attention fast. In noisy work environments, VibraCall® Alert feature is the perfect way to signal users with a vibration.

## A RANGE OF CHOICES THAT MEET THE DEMANDS OF THE GROCERY BUSINESS.

#### XTN Series Business Two-Way Radios

Available with 1 or 6 channels, 1 or 2 watts, yellow or black finishes, and VHF or UHF frequencies. The XTN Series includes powerful business two-way radios that help keep operations on schedule and maximize employee productivity, while enhancing customer service.



### CLS Series Business Two-Way Radios

Lightweight, easy-to-use, and affordable, CLS Series<sup>™</sup> business two-way radios and hands-free headsets provide a discreet, simple, and reliable communications solution. CLS Series business two-way radios are designed to improve efficiency and response time at the touch of a button. Instant access enables employees to respond quickly to customer requests. Offered with 1 watt, 1 or 4 channels, and 56 business-exclusive frequencies.



The CLS1450c<sup>™</sup> combines a business two-way radio with 2.4 GHz digital cordless phone capability for enhanced communication flexibility. The CLS1450c is ideal for key personnel like purchasing managers, security guards, and office clerks who need to make external calls when seconds count or as part of their daily operations.

## MOC4600i Motorola Wireless Message Alert Device

The MOC4600i<sup>TC</sup> Motorola Wireless Message Alert Device provides an ideal way to improve communication. With the MOC4600i customers and staff simply press a button for assistance. Your two-way radio-equipped personnel are immediately notified with a customizable voice message. The MOC4600i keeps everyone in immediate contact to enable a pleasant experience for snoppers and better use of resources for you. It's like having another employee without the added expense.





# CUSTOMIZE YOUR MOTOROLA BUSINESS TWO-WAY RADIOS WITH ACCESSORIES THAT ENHANCE EFFICIENCY AND CUSTOMER SERVICE.

# MOTOROLA MEANS BUSINESS

With 75 years of innovation

and engineering expertise.
It's no wonder that Motorola
is a world leader in providing
small business on site,
two way radio communication
solutions. In fact, Motorola
recently received the
Malcolm Baldridge
Award for Quality

## MALCOLM BALDRIDGE AWARD FOR QUALITY

Metorola's Commercial,
Government, and
Industrial Solutions
Sector (CGISS) is a
recipient of the
prestigious 2002 Malcolm
Baldridge National Quality
Award, in recognition of its
commitment to performance
excellence and quality
achievement

Motorola business two-way radios can be customized to the exact needs of a specific work environment or job responsibility with specialized accessories like:

# Headset with swivel boom microphone Part #53865



Convenient, handsfree use and clear reception in noisy work areas for nonstop productivity.

# Lightweight headset with boom microphone Part #53815



Ideal for fast-paced work environments; enables discreet, hands-free operation.

#### Earbud with clip push-to-talk microphone Part #53866



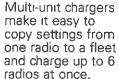
For convenience and uninterrupted productivity, staff can communicate without removing radios from belt clips.

#### Remote speaker microphone Part #53862



Clips easily to collar or shirt, allowing listening without reaching for the radio, and hands-free productivity.

#### XTN Series multi-unit charger Part #53879





#### Replacement holster with 3" swivel belt clip Part #53821



Heavy-duty for extra durability, clips radio right to the belt for convenient portability.